



St Joseph's

Catholic Primary School

Commerell Street, East Greenwich, SE10 9AN

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Wednesday 30th November 2022

Dear Parents and Carers,

RE: - Changing text & email providers

As mentioned in the last few parent newsletters, to make it easier for communication between home and school, and to reduce costs, we are phasing out the Teacher2Parents text messaging service (including the Teachers2Parents app) and will be using SIMS as our new provider. **This change will take place from tomorrow – Thursday 1st December 2022.**

We will also be utilising emails a lot more to communicate with you. The new service allows you to directly reply to text and email messages that you receive. This is in line with other schools and industry standards.

Letters and attachments will be sent by email, but will still be available on our website.

Texts will come from **07860040353**. **Please save the number in your mobile phone address book.** Emails will be sent using 2033481@sims-communications.co.uk. **Please save this email address to your 'safe senders list'.** This *should* stop emails from going directly to the 'junk' or 'spam' box. If you aren't receiving emails, please check your spam or junk box before contacting us.

Please note – the mobile number is for texting ONLY. You will not be able to use it to speak to anyone.

It is imperative that we have the correct mobile number and email address on our records. Not only because of this change, but we also use email addresses for ParentPay and Parent meeting bookings. If you have changed your mobile number or email address recently, please complete the attached form, or contact the school office as a matter of urgency. It's a very busy term, with lots of events happening in the run up to Christmas and we don't want you to miss out on any important communications.

If you have any questions, please speak to the school office.

Yours faithfully,

Miss S Long
Headteacher

'Learn together and grow in God's love'

Aspiration - Compassion - Community - Faith - Respect - Responsibility



Change of Details form

Child's Name:	Child's class:
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I am changing: (please ☒)

☐	Home telephone number
☐	Mobile telephone number
☐	Email address
☐	Home address

Telephone number change:

Contact Name:	Relationship to child:
New home telephone number:	New mobile number:

Email address change:

Contact Name:	Relationship to child:
New email address	

Home address change:

Contact Name:	Relationship to child:
New home address:	

I can confirm that the above details are correct.

Name:	Relationship to child:
Signed:	Date: